



# In search of success: Projects governance through the Norwegian state project model

Path for Public Finances
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Morten Welde Concept Research Programme

#### Presentation outline

- 1. Background
- 2. The Norwegian state project model
- 3. Some experiences with the model
- 4. Advice

### Background

## Governments carry out many investment projects every year











#### But not all are successful...



Australian major projects face delays and cost overruns

Labour shortages and rising materials costs may force postponement.





#### **TOKYO 2020 OLYMPICS**

### Tokyo Olympics cost doubles to \$13bn on COVID and overruns

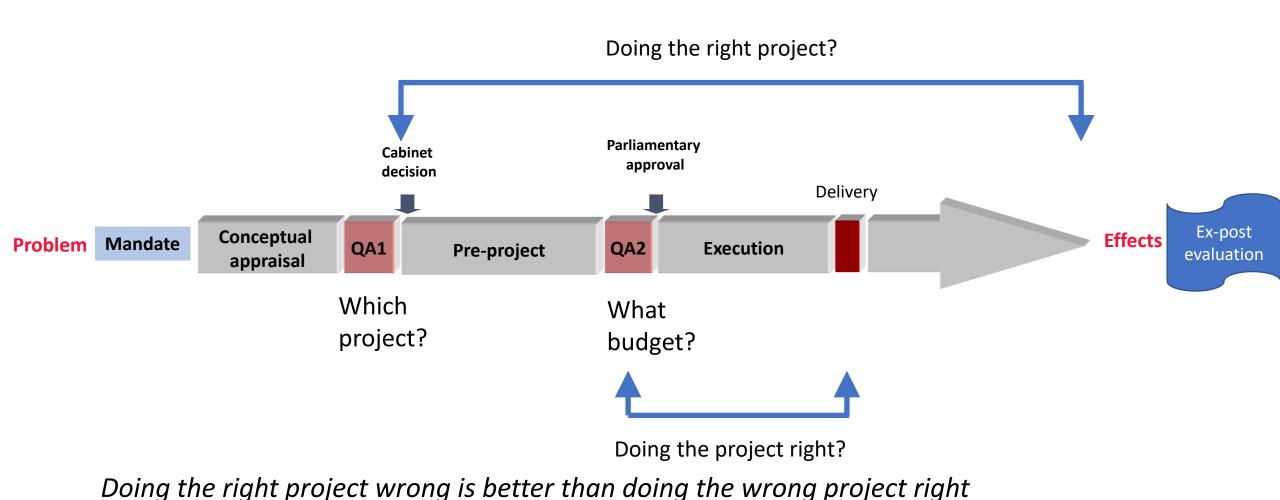
Snowballing budgets raise questions about taxpayer burden



# Project governance through the Norwegian state project model

### A mandatory project model from year 2000

- aimed to ensure successful projects on several levels



# The Norwegian State Project Model – aimed at ensuring <u>quality-at-entry</u>

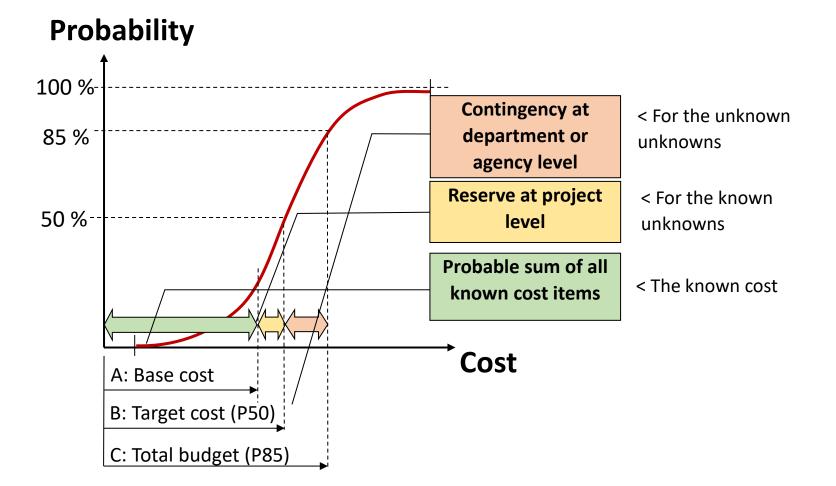
QA1: The choice of concept for further development and (potential) funding (before government decision)

- Needs/problem analysis
- Strategic assessment
- Opportunity space
- CBA of conceptually different alternatives

QA2: Budget and business case sufficiently robust for efficient project delivery (before parliament decision)

- Quantitative risk analysis
- Budget (including contingency, P85), and target cost (P50)
- Contract strategy

### Probability based estimates

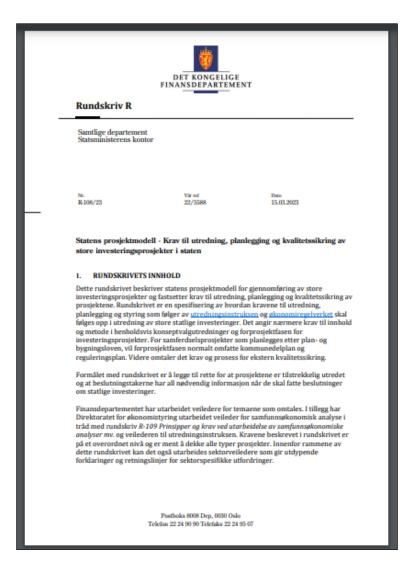


#### The "Scandinavian way"

- Good preparations
- Good analysis process
- Stochastic method for calculation
- Openness in communication
- Accept and expose uncertainty
- Open discussion in group
- Good report to the decision makers
- Transparency and sharing of data and results

## The State Project Model is owned by the Ministry of Finance – mandatory for all ministries

- Key decisions anchored in the government and parliament
- External, independent review by professional experts
- All reports are generally open and available to the public
- Developed over time, supported by facts and knowledge from the Concept Research Programme
- Experiences shared across departments, agencies and industry



## Successful projects rely on relevant guidelines, good practice, robust scrutiny and efficient delivery

- It's not just about cost estimation, CBA or quality assurance
- It is the combination of efforts and transparency that builds a culture of quality that permeates government



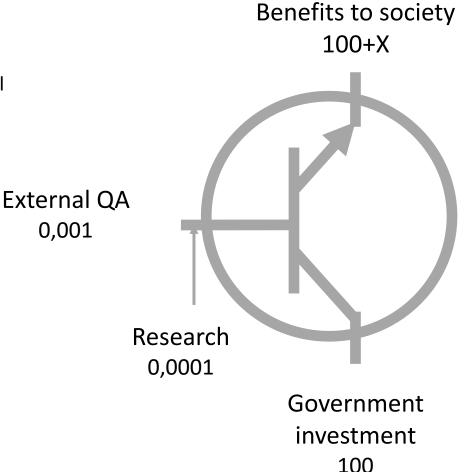
### Isn't this just "red tape"?

- Average time QA1: 290 days
  - Share of delivery time: 9%
- Average time QA2: 195 days
  - Share of delivery time: 6%

Often done in parallel with other front-end activities



- Average cost QA2: € 0.23 million
- Total cost of QA compared to project cost ≈ < 0.2%</li>



The model is supported by research and knowledge-sharing

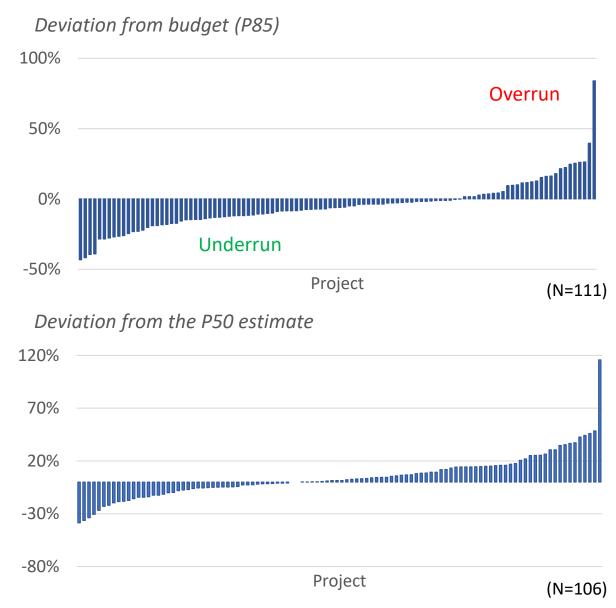
- Webinars, seminars, workshops, and other types of dialogue with ministries, agencies and consultants
- Conferences (bi-annually)
  - Forum for the state project model
  - Concept International Symposium on Project Governance
- Collaboration with international networks in academia and government
- LinkedIn account (new!)



### Some experiences with the model

### A significant improvement compared to 25 years ago

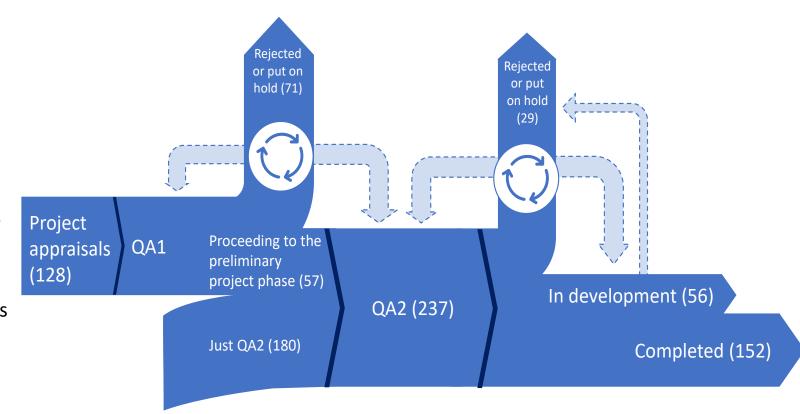
- Good cost performance at portfolio level
- Most projects are completed within budget (but there is room for improvement)
- Large cost overruns are rare
- This is good news for risk-averse decision-makers



# The process supports rational decision-making, and may stop weak project proposals

#### Impacts of the scheme:

- 1. Better projects
  - a) Fewer cost overruns
  - b) Higher BCRs
- 2. Better decision-making
  - a) Political strategic decisions early ("the fox doesn't watch the geese")
  - b) Limit the number of candidate projects
  - c) Transparency
- 3. Wider impacts
  - a) Build skills in departments and agencies
  - Sharing of knowledge: Practice and academia
  - c) Ripple effects to local and regional authorities



I may make a political decision that is wrong from a professional point of view, but now I at least know that I'm wrong.

### Remaining challenges

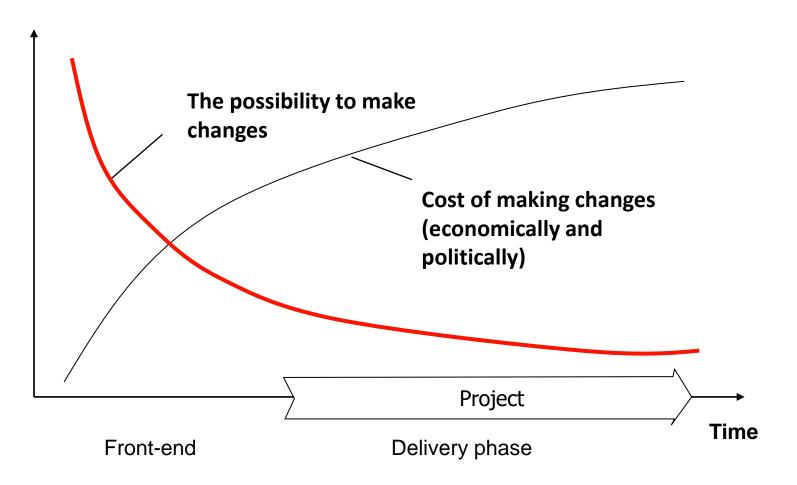
- Cost escalation before formal funding decision
- Increasing no. of (ongoing) "mega-projects", some with mega problems
  - *E39 Rogfast* (sub-sea tunnel), €2,200 million: +19%
  - *Life Science Building*, € 1,100 million: +84%
  - E8 Sørbotn-Laukslett (bridge/tunnel/road), € 340 million: +37%
  - *Viking Age Museum*, € 330 million: +41%
- Poor selection efficiency (decreasing returns to investment?)
- Lack of benefits management, sound theory of change
- Limited use of results from ex-post evaluations





### Advice based on our experiences

# Appraisal and QA is cheap, delivery is expensive



- Appraisal ≠ planning
  - Appraisal = what could be done
  - Planning = how to do it
- Don't be tempted to start construction without proper appraisal and scrutiny to "get things done" – that is a certain pathway to cost overrun and misallocation of resources
- Keep an open mind and acknowledge that there are always several solutions to a problem
- Focus on the change that you need, not the project that you want to do

### Ministries must act as gate keepers

- Realistic planning limitations on how many projects that can be funded by the government
- Timing what problems can wait?
- Potential which proposals have the highest potential for positive benefits?
- Legal obligations are there national or international orders that require action?



### Advice to improve project success

- Keep it <u>simple</u>, quality ≠ quantity
- Project success starts at the <u>front-end</u>
- Cost-efficient solution to a <u>problem</u> (not all your needs and desires)
- Capture and communicate <u>uncertainty</u> of costs and benefits
- Outside view through external quality assurance
- A critical view on project <u>initiation</u>
- Facilitate learning and accountability through <u>ex-post evaluation</u>

